

Mazuma Social Media Public Use Policy

We here at Mazuma Credit Union are excited to interact with Members and Non-Members alike through any of our social media profiles. To keep things running smoothly, we have set up the following guidelines for conduct:

User Limitations - we won't allow disrespectful or harmful comments, comments that drag the conversation too far off topic or spam the thread with harmful or promotional links. This includes (but is not limited to) any of the following:

- **Stay on topic** – off topic comments will be removed.
- **Spam** – no comments that focus on selling a product or diverting traffic to another website for personal or monetary gain.
- **Personal Attacks** – be respectful of others. Feel free to disagree with the content of a post or the comments of other users, but don't be malicious, profane or derogatory. Threats, obscenity, sexually explicit language and ethnic or racially derogatory comments will be removed.
- **Illegal** – posts must not violate copyrights, trademarks, trade secrets or the like.

Private/Confidential Information – do not post any account details or other personal information like account numbers, PIN numbers, addresses, social security numbers, etc. Mazuma Credit Union will never ask for any account or other secure information like PIN numbers, social security numbers, passwords or other private information. If you receive a request for any such information, please call our Member Care Center at 816-361-4194 or toll free at 1-800-808-3328 immediately.

Please post in plain text – do not comment in HTML format or with URLs. Links will be removed. Any posts with photos will be reviewed for suitability.

Don't post if you're under 13. We cannot accept posts from users under the age of 13.

Mazuma Credit Union does not endorse any comments made by its employees on any of its social media outlets. Comments and statements are the sole property of the person making them and do not in any way represent the views or opinions of Mazuma Credit Union. Comments and opinions posted online cannot be used as an official comment or endorsement of the credit union unless posted by an authorized representative of the credit union.

We reserve the right to permanently ban any users whom we decide have violated these guidelines or abused our social media profiles.

Mazuma Credit Union reserves the right to change these guidelines at any time and will ensure that the most current guidelines are posted online.